

RESIDENTIAL LETTINGS MANAGEMENT



We have been looking after clients' properties for over 85 years and have the experience and knowledge to manage portfolios of any size. Let us manage for you.

Residential management is no longer as simple as collecting rent and dealing with repairs, although this is still fundamental to our role. The legislation that governs buy-to-let ownership changes so frequently these days, and we are here to take the burden away from you.

OUR SERVICE INCLUDES:

- Liaising with you and the letting agent
- Taking over once the property has been let
- Checking the inventory
- Helping with all prescribed notices
- Handling all deposit formalities
- Sending a welcome pack to the tenant about property care, important contact information and how to set up payments of rent
- Ensuring all payments to you are sent on time and in the preferred format
- Regularly inspecting and ensuring tenant compliance with the lease
- Advising on health and safety and statutory compliance where needed
- Organising tenant checkout at lease end
- Returning the deposit less deductions
- Contacting your letting agent at the appropriate time to begin the process again
- An out of hours call service for emergencies
- Securing landlord property licences

Keeping tenants happy and informed helps create a long tenancy, so we give them all the resources they need to comply with yours and our high standards. At all times, we look at capital and rental values and advise you accordingly to make sure you get the best out of your investment.

Proud recipients of the following awards and nominations in 2018:



Customer Service Award



Residential Property Manager Of The Year

Each qualified member of our team will work to:

Provide immediate service

Protect and advise on health and safety

Provide value for money on the services offered

Produce clear and coherent accounts

Promptly deal with all accounting

Adhere to legislation

Be on call to promptly respond to both yours and your tenant's needs

STRETTONS KNOW PROPERTY MANAGEMENT

For more information, contact a member of our management team:

Sharon Brandelli, MIRPM AssocRICS MARLA
Associate Director
Head of Residential Property Management

sharon.brandelli@strettons.co.uk
020 8509 4435

Zita Powers, MARLA
Head of Lettings Management

zita.powers@strettons.co.uk
020 8509 4423



RICS

